



QUALITY POLICY

As general manager of the company OIL & GAS Technologies, I undertake to give all necessary means for the implementation of our quality management, to satisfy the demands of our customers and the legal and regulatory requirements.

That is why we commit to:

Always have a service-oriented strategy, through:

- Respect of our commitments to the customer
- Precise and relevant information
- Active listening at all time
- Reactivity adapted to the customer's requirements
- Anticipation of his needs

Assure our professionalism by:

- Formalization of our methods and processes
- Training adapted to clearly identified activities
- Provision of necessary means
- Objective measure of our performance
- Continuous improvement of our organization and performances

The main goals are:

- Maintain a good level of customer satisfaction (respect of lead times and service quality)
- Expand our business and reinforce our teams
- Increase the turnover per year by reinforcing and diversifying our business in new sectors other than oil and gas industries, and develop export sales while managing our growth

The detailed Quality goals and actions implemented to reach them are stated in our unique action plan.

The Director is responsible for the good implementation of this Quality policy and commits to put all necessary means to reach these goals.

François GUERRERO
President

OIL AND GAS TECHNOLOGIES

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